

**Minutes of the Meeting of Thames Water, Environment Agency,
Hampshire County Council with Hart District Council Members**

12 October 2020 at 2pm

Present:

Hart Councillors: Dorn, Forster, Makepeace-Browne, Oliver, Southern Tomlinson, Worlock (Chairman)

Hampshire County Council (HCC): Cllrs Bennison, Collett, Glen, Simpson, Keith Thomson

Thames Water Utilities (TW): Carley Mason, Sarah Edmunds

Environment Agency (EA): Neil Landricombe

Hart District Council (HDC): Phillip Sheppard (PS), Susanna Hope (SH), Helen Vincent, Celia Wood

1 Apologies for Absence

Apologies had been received from Councillor Wildsmith and Sarah Reghif from Hampshire County Council.

2 Minutes and Action Table of 24 February 2020

Susanna Hope announced that she will be leaving Hart to join Hampshire moving to Hampshire County Council on 23rd October 2020. Please forward matters to PS in the intervening period.

The Committee thanked SH for her excellent service and sent best wishes for the future.

Minutes – under action 2 on the table list (17) St Michaels Close there is a typo ‘...permit application for the failing wall.21’ There should be a full stop after ‘failing wall’ with 21 being a new line marking the completion of Ward Road.

With those amendments, the minutes for the meeting of 24 February 2020 were approved.

Action Table – those matters were addressed under Section 5 (status updates) and cross referenced with the meeting actions in October.

(2) EA have held Initial Meeting. Further meetings are planned (see section 5 Fleet FAS)

(17) – Completed on the 13/07/2020. The chairman thanked the EA for their efforts and collaboration with HDC over last 2 years with regard to the riverbank collapse at Aldershot Road and St Michaels Close.

(39) - Crookham Park – ongoing joint investigation between HCC and HDC.

(42) – Completed. Information has been shared from the EA.

(43) – Completed. Rolled in with the emergency numbers section.

(44) –spoke to EW about concerns re new developments and their potential effect on flooding areas - Planning are heavily reliant on the technical advice and HDC planning policies and we may benefit more from a speaker with specific technical advice. Planning to be invited to next multi Agency meeting.

(45) Update at next meeting.

(46) Update from Cllr Simpson given.

(48) See update under section 5 Thames Water surface water management plans.

(49) TW update.

3 Impact of Recent Storms

Note: Parish flood meetings – currently are difficult to organise on-line. Hopefully this will be resolved in the future.

1: 27th of August 2020- Reports of flooding from Fleet, Yateley, Long Sutton, South Warnborough, Dogmersfield and Hook. 18 reports of flooding. 7 reports of internal flooding. Mostly watercourse and surface water flooding

2: 2 & 3 of October 2020- Reports of flooding from Fleet, Yateley, Blackwater (including Kingsway) and Hook. Foul and surface water issues. 12 reports of flooding. 5 internal -4 of these were due to the toilets backing up in Hook.

Other incidents:

- Pumping station Fryers Lane Yateley – 2nd October raw sewerage flooded gardens.
- Hook –Holt Lane Pumping Station near the Crooked Billet- was been dealt with quickly.
- B3349 into nearby houses/garages
- Thames Water are looking at the Kingsway Flooding. The surface water sewer survey

SH encouraged residents to fill in online flooding survey to ensure the same information is shared with other agencies, to evidence incidents for future funding opportunities.

- Emergency sandbags HDC emergency contact number office hours (01252 622122)/ out of hours (01252 398 183).
- Comms team have re-jigged Emergency contact page to making the flooding sandbag advice more prominent and easier to find.

TW are looking into procedures for the future for report incidents to avoid frustrating waits. Twitter is another option but do recognise reporting systems need to be clear, simple and effective. Action: Carley Mason to send SH the Twitter link.

- Hart website – can the process be smoothed to make 101 aware of emergency sandbag procedures. Action SH/PS
- Could the parish Council websites be encouraged to link to the Hart flooding page? Action SH/PH

4 Crondall Groundwater Infiltration Reduction Plan

Slide presentation from Sarah Edmunds for Crondall Groundwater Impacted System Management Plans (GWISMP)

- These are plans to tackle groundwater infiltrating into the foul sewer system. These plans are prioritised where in the worst affected areas. Crondall is one of the areas identified for a plan.
- Crondall is badly affected with groundwater infiltrating the foul sewer system. 3 monitors will start to go in week commencing 19 October. Further diagnosis will be needed through dye testing to identify misconnections. Misconnection will be flagged to residents as it is their responsibility to resolve.
- A copy of the slides will be circulated to the Committee members.

Post Meeting Note

Responses from Thames Water

Following the council meeting I had the following to look into, please find the following –

1. Frys Lane SPS – During Storm Alex our technicians did attend during this event, the station did cope in the heavy rainfall, but this was struggling, the site has been checked over since and all assets are operational. To add, if we have any postcodes, I can check to see if anyone was affected surrounding this area?
2. Kingsway was discussed on the meeting call, and we had received a report from a resident of flooding in the road, there is a surface water survey planned under – 0081 10GNQF to ensure the line is operational- date TBC.
3. Twitter and Facebook link attached for residents who are unable to get through on our phone line to report flooding, they can report this through Twitter or Facebook on the following-
 1. Twitter: <https://twitter.com/thameswater>
 2. Facebook: <https://www.facebook.com/thameswater>
4. Hook SPS- A30- Our adoption services team can confirm that the SPS (472957, 155136) and gravity sewers on site have not been adopted and there is no legal agreement in place yet.

Our teams have stated that the station is still privately owned by Wilson Homes. Any queries concerning an attenuation tank will need to be addressed with David Wilson Homes.

5 STATUS UPDATES

Status Updates (including upcoming projects)
EA Project Programme & projects
EA Modelling programme
HDC projects: Mill Corner, Phoenix Green, Kingsway

HCC projects: Webbs Corner (Highways & FWM), Local Flood and Water Management Strategy (HCC)

TW projects: Surface Water Management Plans & Drainage and Wastewater Management Plans

EA- Project programme and projects
Fleet Flood Alleviation Scheme
Action plan

(2) Steering group for Sandy Lane Ditch /Fleet Brook was delayed over the summer:

- Ongoing EA have planned a consultation event in January. Places are limited but a set number of places will be made available for District County and Parish Councillors
Action: PS to liaise with NL to set up the meeting (virtual).
- New schemes on the modelling programme – looking at all areas with an opportunity to add further schemes as we go. Looking at areas such as Yateley, Hook, Crondall and Wanborough. Blackwater FAS schemes will be investigated later in the programme because modelling of the River Blackwater is needed first.
Action: EA – will report back on the 6yr programme to be added to the Agenda for next meeting.

EA – Modelling Programme

- National programme for prioritisation: areas for modelling work flood alleviation schemes – now have funding for River Blackwater and its tributaries and will keep council updated on the progress of that work– completion in 12-18 months.
- Other areas in the Griffin Stream (Hook) and the Whitewater River to be investigated and considered for remodelling.

HDC projects

Mill Corner Flood Alleviation Scheme

The Woody Debris Dam phase- the detail designs for the Woody Debris Dams have been completed. An application of Ordinary Watercourse Consent is with Hampshire County Council for approval at the moment (submitted 18/09/20). We have contractors on board for the works and have informal agreements from the landowners to do the work. Subject to the landowners signing the Memorandum of Understanding and Hart Dc receiving Consent the hope is the woody debris dam will be installing in November or December.

The wetland scrape phase of the works is being transferred to Hampshire Isle of Wight Wildlife Trust to deliver using the Countryside Stewardship Scheme. Escalating costs associated with permissions and enabling works, none of which were covered by the Water Environment Grant, were jeopardizing the other elements of the flood alleviation scheme.

Kingsway Flood Alleviation Scheme

The tender documents to find a contractor to deliver the Property Flood Resilient measures are ready. We are just waiting for the formal sign off from the Environment Agency on the Outline Business Case before we can send these out.

Phoenix Green Flood Alleviation Scheme

The tender documents to find a contractor to deliver the Property Flood Resilient measures are ready. We are just waiting for clarity from the Environment Agency before sending the document out.

HCC projects

Webbs Corner

No one was present from the Hampshire County Council Flood and Water Management Team. Cllr Simpson gave a brief update. £100,000 HCC funded project. This is progressing. **Action:** KT/ VW to provide a further update.

Thames Water Projects

Surface Water management Plans

This is looking at providing funding to Local Authorities. An internal steering group is currently looking at how the funding will be allocated. It is 1 month or 2 off being finalised.

Drainage and Waste Water Management Plans

this is looking at major long-term issues e.g. impact of climate change

6 Update on Parish Flood Forum (HDC)

The previous parish flood forum was not held due to COVID-19 constraints. Logistically this is a difficult meeting to translate directly into a virtual meeting. Further work is needed to achieve this. Councillors highlighted that they believe that Parish Flood Forum is a useful meeting and would like to find a way to make it work. Next Parish Flood Forum – PS to liaise with Parishes and would need to be virtually.

7 Water Situation (EA & TW)

Committee updated on the current situation. Ground water levels normal for this time of year. Ground water forecast – ground levels will be higher potentially.

8 Any Other Business

Watery lane – pollution incident x 2 – update (from developer on site)

9 Date of Next Meeting

Suggested date: Monday, 22nd February 2021